HYBRID IoT

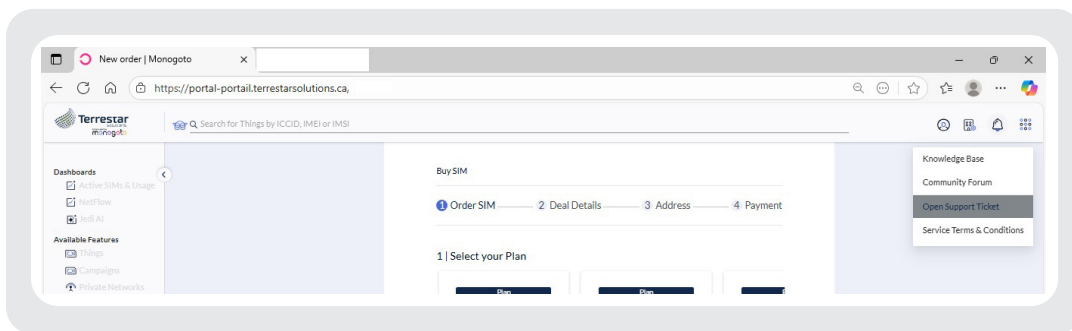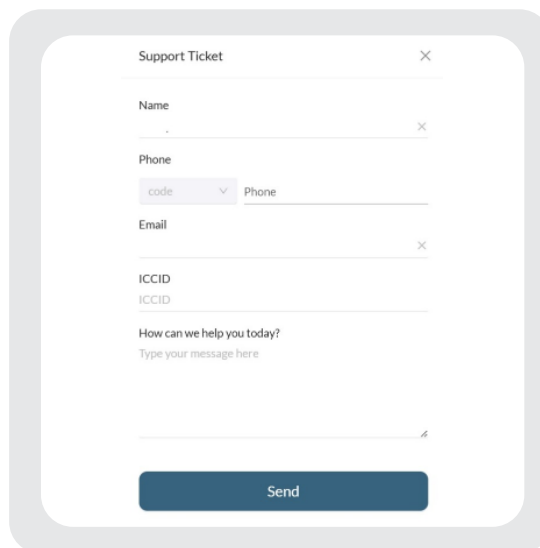## Getting support: How to open a ticket

Access your Hybrid IoT account by logging in to the Terrestar Solutions portal

1. Click the **Resources** button in the top-right navigation bar.

2. Select **Open Support Ticket**.

3. A pop-up window will appear. Fill in the form and click on the **Send** button.

You can also open a support ticket by sending an email to service@iot.terrestarsolutions.ca